



St. Vrain Sanitation District

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Website Update

St. Vrain Sanitation District (SVSD) has recently revised and updated its website. Please consider taking a look and browsing through it. www.stsan.com

Tara Tabler, Administrative Assistant for SVSD has spent the last couple of months rebuilding the site. We feel that it has become a more user friendly site. Here are a few of the changes that were made:

- Google Search Bar for quick access to various portions of the site
- Navigation tabs across the top and more sub-navigation tabs on the left
- "Pay my Bill" tab to quickly pay your sewer bill online
- "Inspection/Locate Online" tab to quickly submit for locates/inspections
- Direction to our Administration building and Treatment Plant
- "Frequently Asked Questions"
- Lots of information/facts that we hope will be both informative and useful
- Overall appearance



We would appreciate comments and thoughts about the website from our customers. You may contact us at info@stsan.com

Wipes Clog Pipes

Many household cleaning products are labeled and marketed as "flushable". These items should not be flushed down the toilet:

- disinfecting wipes ▪ baby wipes ▪ mop refills ▪ paper towels ▪ towelettes

Cloth-like products don't dissolve once they are flushed; they clog pipes and cause expensive repairs for homeowners. These products also get tangles up and stuck in public sewer pipes and pump station equipment leading to sewer backups. Put wipes, rags and towels in the trash, not in the toilet.

Just because it will go down the toilet does not mean it should.



Intergovernmental Agreements with Towns

The St. Vrain Sanitation District is working with the three Tri Area communities as well as other communities, on developing understandings about how we cooperate and work together on items ranging from sharing maps and information about our sewer and town systems to proper repairs to streets and alleys when rehabilitation work is done in a community. These understandings are called Intergovernmental Agreements or IGA's. They are a good tool to ensure understanding and cooperation as we provide quality sewer service to you our customers.

Plant Expansion

If you are driving north on Colorado Blvd (WCR 13) near Weld County Road 26 you may see a large blue crane rising in the sky to the northeast. This is at our Treatment Plant where a major expansion is going on. This expansion will increase the plant capacity from 3 million gallons a day to 6 million gallons a day. Glacier Construction, Denver, is the contractor and Frachetti Engineering, Denver is the design company for this project. The expansion will be completed in 2013 and at that time in addition to increased capacity SVSD will be able to process the biosolids or sludge from the plant into a marketable soil amendment for use by private citizens and communities.

Look on the website for pictures and information about the progress of this project under the Departments, Plant Expansion tab. www.stsan.com.

This expansion will provide the District with the ability to provide sanitary sewer service for many years to come.



Rehab Work

As part of our ongoing effort to prevent backups and to provide worry free service we clean and video sewer lines looking for possible problem areas. As problem areas are identified we schedule repairs or replacement as is necessary. In 2012 we will be relaying and or lining pipe in Dacono on Glen Ayre and Glen Dale Streets. When we get close to starting construction, we will contact the affected people by mail with details.

Annual Payment Option

When you receive your January 2012 billing you will have the option to pay for one year of sewer service during the first quarter and receive one month free. This has been done by the District for several years and last year 1,844 customers (over 20%) took advantage of this offer. You may want to consider this in your budget planning. It saves you having to write a quarterly check, it saves postage and mailing of the bills to SVSD and it takes care of one of your bills so you don't need to worry again through the year about payments to us.



No Rate Increase

The Board of Directors of St. Vrain Sanitation District determined on December 13, 2011 that a proposed rate increase of \$2.00 was not needed as described on your 4th quarter billing statement. The current monthly service fee of \$22.00 for residential customers will stay in place for another year. As previously communicated the District has not raised the service fees since 1998.

During the coming year the board will be discussing long term rate needs of the District and will examine whether a rate change will be needed in future years. As part of that work a rate study will be developed by the board to provide the data needed to determine when a rate increase will be needed.

